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### Suggested projects based on discussion to date

**Note**: The suggested projects are a starting point for prompting reflection on next steps and activities within the KM COP. Which are low hanging fruit?

**Overarching Aim:** To identify, develop, and pilot actionable solutions and insights for enhancing knowledge flow and management within the organisation, leveraging POPIT factors and addressing key challenges.

1. **Roadmap**: Place the projects below (and any others) on a multi-streamed roadmap with timeline.

## **Category: People & Organisation Focused Projects**

### 2. Project Title: KM Champion Network Pilot

 Aim: To design and pilot a formal "KM Champion" network across selected departments, defining their roles, responsibilities, and support mechanisms, with the goal of fostering local KM initiatives and engagement.

## 3. Project Title: Culture Audit & Gap Analysis for Knowledge Sharing

 Aim: To conduct a qualitative assessment (e.g., surveys, interviews, observations) of current organisational culture around knowledge sharing, identify gaps between espoused values and actual behaviours (Schein's model), and propose targeted interventions.

### 4. Project Title: Gamified Lessons Learned Challenge

 Aim: To design and pilot a gamified initiative (e.g., a "Knowledge Sprint" or "Lesson Learning League") to encourage identification, documentation, and sharing of valuable lessons learned, measuring participation and the quality/impact of insights.

## 5. Project Title: Role-Based Knowledge Alignment Playbook

Aim: To develop a practical playbook outlining how to align key knowledge-related responsibilities within existing job roles (e.g., specific roles for knowledge curation, sharing, or synthesis) to overcome misalignments and promote clarity.

### **Category: Process Focused Projects**

## 6. Project Title: De-cloaking the "Hidden Knowledge Factory" Initiative

Aim: To identify common instances of "hidden factory" waste related to knowledge (e.g., duplicated efforts due to lack of shared knowledge, inefficient search processes) and propose process improvements or

collaborative tools to make these knowledge processes visible and efficient.

# 7. Project Title: Streamlining the Lessons Learned Workflow (ODCR Adaptation)

 Aim: To analyse existing lessons learned processes (e.g., ODCR-like workflows) and propose tangible, less time-consuming adaptations or streamlined workflows that still ensure rigor and actionable outputs for the organisation.

### 8. Project Title: SECI Model in Action: Pilot Project Design

 Aim: To design and facilitate a pilot project specifically structured around the SECI knowledge creation cycle (Socialisation, Externalisation, Combination, Internalisation) within a team or department to observe and document its effectiveness in fostering new knowledge.

## **Category: Information & Technology Focused Projects**

## 9. Project Title: Defining "Knowledge" for AI: Data-to-Knowledge Transformation Scenarios

Aim: To explore and document specific scenarios where AI tools can
effectively transform raw data and information into actionable knowledge,
moving beyond mere data presentation to insight generation. This could
involve case studies or proof-of-concept designs.

## 10. Project Title: Knowledge Integrity & Curation Framework

 Aim: To develop a robust framework for assuring the integrity, accuracy, and relevance of captured knowledge assets, including proposed processes for knowledge curation, review cycles, and obsolescence management.

## 11. Project Title: Enterprise Knowledge Discovery & Accessibility Audit

 Aim: To audit current information and knowledge repositories (e.g., shared drives, intranets, specific tools) to identify common barriers to knowledge discovery (e.g., poor search, siloed information) and recommend concrete solutions for improving accessibility.

### 12. Project Title: Knowledge Mobilisation Value Proposition & Measurement

 Aim: To define a clear value proposition for "knowledge mobilisation" (creating value from data/knowledge) within the organisation and propose key metrics and methods for measuring its impact.

## 13. Project Title: User Experience Review of KM Tools (Pain Point Identification)

 Aim: To conduct a user experience (UX) review of existing KM and collaboration tools, identifying key user pain points, usability challenges, and suggesting practical improvements or alternative tool functionalities.